

Our drive-through arrival and departure process provides a safe and efficient way to drop off and pick up children from school. Each campus has specific arrival and departure times and a drive-through map.

The drive-through process is required for all students being dropped off or picked up during published arrival and departure times. You may only walk into the campus to drop off or pick up your child when the drive-through process is not running.

Parents are responsible for ensuring that all designated drivers follow procedures. Please be on time, as late arrival and early departure is disruptive to all students in the class.

Drive-Through Supplies

Preschool Sign-In/Sign-Out Stickers

Preschool students must be signed in and out. To facilitate the sign-in and sign-out process, Challenger provides stickers. Before arriving, fill out all fields except for the time. Upon arrival, fill in the time and hand the sticker to the teacher who helps the student in and out of the vehicle.



Visor Cards

Visor cards are required for the drive-through process. Only visor cards issued by Challenger may be used. Upon request, additional cards will be provided to parents.

Drive-Through Process

1. To drop off and pick up your child:
 - arrive during the published arrival and departure times.
 - obey the traffic safety standards.
 - follow traffic patterns on the drive-through map.
2. Display your child's visor card when you arrive to drop off and/or pick up, and keep the visor card visible while on campus.
3. Pull up as far as possible and put car in park.
4. Wait for a Challenger employee to open the door and load or unload the student. Hand the employee completed sign-in/sign-out stickers for preschool students.
5. Remain in line until the front car has pulled away. Do not pull around unless instructed to do so.

Drive-Through Requirements

Anyone dropping off or picking up students must:

- stay in their car while in the drop-off/pick-up area.
- avoid using mobile electronic devices during arrival and departure.
- refrain from using controls to close doors, hatches, and trunks. Our staff will close these items when it is safe to do so.
- avoid making U-turns and/or left turns on public streets.
- keep their on-campus speed limit under 5 mph.
- be listed on a child's pick-up list or present photo identification and proper authorization. A visor card is not an official form of identification.
- contact the campus if an all-day preschool or extended-classtime student needs to be picked up early using a drive-through process.
- arrive toward the end of the departure time range if you are a third-party provider.

While unloading and loading students, campus staff wearing safety vests will:

- assist in buckling or unbuckling students who need assistance. However, Challenger employees are not experts in all safety restraint systems, so it is the driver's responsibility to verify that all children are properly secured.
- load and unload students on the passenger side of the vehicle, when possible.

Early Arrival or Late Pick-up

Do not drop off students early to wait unattended. There is no before- or after-school playground supervision except for those enrolled in all-day preschool or extended classtime.

Kindergarten through grade 8 students not enrolled in extended classtime who arrive before the scheduled arrival time or are picked up after the scheduled departure time will be placed in extended classtime, and parents will be charged the extended classtime daily rate.

A late pick-up fee will apply for half-day preschool and half-day summer students picked up after departure time and all-day preschool, extended classtime, and all-day summer students picked up after 6 p.m.