



CHALLENGER[®]

S C H O O L

April 30, 2020

Dear Challenger Parent of a Preschool Student,

I'm writing to update you on a few things.

Online Learning—I hope your preschooler is enjoying the videos and study sheets. We can all agree that online learning is not ideal. Again, a Challenger education was never meant to be an online education. Nevertheless, I am pleased that we have been able to provide materials to keep your children engaged and learning.

Thus far, we have not been charging tuition for online preschool materials. For the remainder of the academic year (June 5, 2020), we will continue to provide online preschool materials at no charge to you.

Account Credits and Charges—On Monday, May 4, 2020, the person responsible for payment (and persons authorized to view payment information) will be able to view updated monthly account statements in the parent portal. The statement will show charges for each month (because our system automatically bills monthly), but it will also show credits applied for March, April, May, and June.

Any credits will stay in your Challenger account to be applied to summer learning or the next academic year. Or, if you prefer, you can request a refund through the parent portal.

Summer Learning—We plan to offer a modified summer program as soon as local officials allow for our campuses to open. Those of you who have already registered for our regular summer school will receive a refund for your application fee because those summer programs are no longer an option. If you are interested in participating in our modified summer program, you'll need to reapply. If this becomes available, we will inform you and provide you a means to enroll.

Contact your campus administration with any questions. We sincerely appreciate your continued support through these unusual times.

Sincerely,

Hugh Gourgeon
CEO