



CHALLENGER[®]

S C H O O L

April 30, 2020

Dear Challenger Parent of a Kindergarten–Eighth Grade Student,

I'm writing to update you on a few things.

Online Learning—By now, you should have received a Teams login, and your child should be submitting assignments to his or her teacher for grading and feedback. Even though the interaction is limited, it's good to have students interacting with their own teachers again.

We can all agree that online learning is not ideal. Again, a Challenger education was never meant to be an online education. Nevertheless, I am pleased that we have been able to continually progress in providing core subject materials. For the last five weeks of online learning (and the two weeks of review prior to that), we have not been charging tuition. As of May 1, 2020, we will begin charging partial tuition for the remainder of the academic year.

As we have added content, features, and means to allow us to provide a more substantial portion of the product, we consider it fair to begin charging 40% of academic year tuition to help cover the costs of our teacher salaries (which we have continued to pay at 100%) as well as some of the additional costs to take our product online.

If you decide to withdraw your child from online learning, you can do so at any time. However, if you withdraw by Friday, May 8, 2020, we will waive tuition charges from May 1 through May 8, 2020.

Account Credits and Charges—On Monday, May 4, the person responsible for payment (and persons authorized to view payment information) will be able to view updated monthly account statements in the parent portal. The statement will show charges for each month (because our system automatically bills monthly), but it will also show credits applied for March, April, May, and June.

The statements will reflect tuition charges for the last five weeks of the academic year as well as a balance due—which, for most of you, equates to a credit or no balance due as a result of the multiple credits applied during school closures. Any credits will stay in your Challenger account to be applied to summer learning or the next academic year. Or, if you prefer, you can request a refund through the parent portal.

Remainder of School Year—From now through the end of the academic year (June 5), we will continue to provide online core content so that engaged, productive K–G8 students will be able to proceed to the next grade level. Each student who is enrolled through June 5, 2020, will receive a report of progress, class picture, and campus yearbook.

Summer Learning—We will be offering an online learning program from June 8–July 31, 2020. This will be a different summer program from what we typically provide as we are not able to gather on campus. As a result, those of you who have already registered for our regular summer school will receive a refund for your application fee. Since we are offering a modified summer program, you'll need to reapply if you are interested in participating. Applications for summer learning will be available next week. If we are allowed to open your campuses, we will inform you of available programs and provide you a means to enroll.

I realize this is a lot of information, but I'm trying to keep you updated. Contact your campus administration with any questions. I sincerely appreciate your continued support through these unusual times.

Sincerely,

Hugh Gourgeon
CEO